



**THE FOUNDATION  
FOR SECURE  
MARKETS**

**#43507**

**TO: ALL CLEARING MEMBERS AND EXCHANGES**

**DATE: AUGUST 10, 2018**

**SUBJECT: MyOCC AND ENCORE OUTAGE ON AUGUST 11, 2018**

OCC will be participating in the Business Continuity and Disaster Recovery Industry Test on Saturday, August 11, 2018 from 6:00 AM CT until 4:00 PM CT.

To accommodate this test, MyOCC/ENCORE sites will be directed to the disaster recovery (DR) environment from approximately 6:00 am to 4:00 pm CT on August 11, 2018. A banner will be displayed on the MyOCC and ENCORE home pages indicating that you are currently connected to the DR environment. Any production data, including exercise and assignment activity from weekly expiration, will be available before 6:00 am and after 4:00 pm CT on August 11, 2018. We apologize for any inconvenience this may cause.

If you have any questions, please contact your Clearing Member representative or the Member Services Help Desk at the following numbers: 800-621-6072 or 800-544-6091. Within Canada, please call 800-424-7320. Clearing Members may also e-mail us at [memberservices@theocc.com](mailto:memberservices@theocc.com).