



**THE FOUNDATION
FOR SECURE
MARKETS**

#43349

TO: ALL CLEARING MEMBERS AND EXCHANGES

DATE: JULY 11, 2018

SUBJECT: MyOCC AND ENCORE OUTAGE ON JULY 14, 2018 AND JULY 15, 2018

OCC will be participating in the Business Continuity and Disaster Recovery Industry Test on Saturday, July 14, 2018 from 6:00 AM CT until 6:00 PM CT. OCC will also be performing system updates on Sunday July 15, 2018 from 8:00 AM CT until 1:00 PM CT. Due to these updates, MyOCC and ENCORE™ will be unavailable during these time.

To accommodate this test, MyOCC/ENCORE sites will be directed to the disaster recovery (DR) environment from approximately 6:00 am to 6:00 pm CT on July 14, 2018. A banner will be displayed on the MyOCC and ENCORE home pages indicating that you are currently connected to the DR environment. Any production data, including exercise and assignment activity from weekly expiration, will be available before 6:00 am and after 6:00 pm CT on July 14, 2018. We apologize for any inconvenience this may cause.

If you have any questions, please contact your Clearing Member representative or the Member Services Help Desk at the following numbers: 800-621-6072 or 800-544-6091. Within Canada, please call 800-424-7320. Clearing Members may also e-mail us at memberservices@theocc.com.